



BHARAT SANCHAR NIGAM LIMITED

(A Govt. of India Enterprise)

Bangalore Telecom District

(An ISO 9001 - 2000 Certified Unit)

AVAIL UNLIMITED BROADBAND

Visit us at: www.bsnl.co.in & www.bangaloretelecom.com



BSNL BroadBand Application Form

Please fill up the form and submit to nearest Customer Service Centre/Commercial Office:

CUSTOMER DETAILS: Name: _____ BSNL Tel. No: _____ Contact No: _____

Address: _____

E-mail: _____

Do you wish BSNL to provide modem (Option: Refer table) BSNL: (a) On purchase (b) On rent Own modem

Type of modem required Type I / II / III / IV Type of Broadband use: Business Residential Payment Option: Monthly Annually
(Please refer the table & tick the required type)

Choice of Tariff plan (Ref. Table overleaf) (ex. startup 250)

Billing pattern for Broadband:

Combined Bill for both Landline and Broadband service.

Both Landline and Broadband are charged, but separate Landline and Broadband bills are issued.

Both Landline and Broadband are charged and billed together but separately bill issued for usage charges beyond free download.

Choice for e-mail/user id's i) _____ ii) _____ iii) _____ iv) _____

Nominee (Optional): Mr/Mrs/Dr/Ms _____

Note: Payment made in cash /DD/Cheque(DD/cheque should be in favour of BSNL, BGTD.)

I have read, understood & will abide by the terms and conditions mentioned overleaf.

Place:.....

Date:.....

Customer Signature

BSNL BroadBand plans and Modem options

Call: 1500

Home Plans

Particulars	Tariff in Rs.											
	125 Plan	Start up 250	Home 500	500 C	500 C+	Home UL 750	Home UL 750 Plus	Home 1000	UL 1350	UL 1350 Plus	Home 1800	Home 2300
Bandwidth (Wherever technically feasible)	256 Kbps upto 2Mbps	256 Kbps upto 2Mbps	256 Kbps upto 2Mbps	256 Kbps upto 2Mbps	256 Kbps upto 2Mbps	256 Kbps	256 Kbps	384 Kbps upto 2Mbps	512 Kbps	512 Kbps	512 Kbps upto 2Mbps	2 Mbps
Monthly Charges (Rs.)	125	250	500	500	600	750	750	1000	1350	1350	1800	3300
Annual Payment Option to Customers (Rs.)	1250	2500	5000	5000	6000	7500	7500	10000	13500	13500	18000	33000
Download / Upload Limit (GB)	150 MB	1 GB	2.5 GB	1.5 GB	2.5 GB	Unlimited	Unlimited	5 GB	Unlimited	Unlimited	10 GB	20 GB
Additional Usage Charges / MB Beyond free Download / Upload Limit (Rs.)	0.90	0.90	0.80	0.80	0.80	NA	NA	0.80	NA	NA	0.70	0.70
Free E-mail IDs/ Space (Per E-mail ID)	1/5 MB	1/5 MB	1/5 MB	1/5 MB	1/5 MB	2/5 MB	2/5 MB	1/5 MB	2/5 MB	2/5 MB	1/5 MB	2/5 MB
SU/MU	SU	SU	SU	SU	SU	SU	SU	SU	SU	SU	SU	SU
Night Unlimited (0200-0800 Hrs)	Not Available	Not Available	Available	Available	Available	Available	Available	Available	Available	Available	Available	Available
Minimum Hire Period	Three months	Three months	Three months	Three months	Three months	One month	One month	One month	One month	One month	One month	One month
Prone monthly fixed charges	NA	NA	NA	Nil	Nil	As per existing Plan of the customer	Nil	As per existing Plan of the customer	Nil	NA	NA	NA
Free calls	NA	NA	NA	175	50	As per existing Plan of the customer	Nil	As per existing Plan of the customer	Nil	NA	NA	NA
MCU Charges/Pulse	NA	NA	NA	Re.1.00	Re.1.00	Re.1.00	Re.1.00	Re.1.00	Re.1.00	Re.1.00	Re.1.00	Re.1.00
Security Deposit	NIL	NIL	NIL	1 month	1 month	1 month	1 month	1 month	1 month	1 month	1 month	1 month

Business Plans:

Particulars	Tariff in Rs.													
	700	1000C	1200	2000	3000	UL 3300 Plus	UL 3300	4000	5000	UL 6000 Plus	UL 6000	9000	15000	
Bandwidth (Wherever technically feasible)	256 Kbps upto 2 Mbps	256 Kbps upto 2 Mbps	256 Kbps upto 2 Mbps	256 Kbps upto 2 Mbps	256 Kbps upto 2 Mbps	256 Kbps	256 Kbps	1 Mbps upto 2 Mbps	1 Mbps upto 2 Mbps	512 Kbps	512 Kbps	2 Mbps upto 8 Mbps	2 Mbps upto 8 Mbps	
Single/Multi User-(SU/MU)	SU	SU	SU	SU	MU	SU	SU	MU	MU	SU	SU	MU	MU	
Fixed Monthly Charges (Rs.)	700	1000	1200	2000	3000	3300	3300	4000	5000	6000	6000	9000	15000	
Modern Charges PM (Rs.)	As per existing instructions													
Annual Payment Option to Customers (Rs.)	7000	10000	12000	20000	30000	33000	33000	40000	50000	60000	60000	90000	150000	
Download / Upload Limit (GB)	4 GB	6 GB	8 GB	12 GB	20 GB	30 GB	30 GB	40 GB	50 GB	60 GB	60 GB	90 GB	125 GB	
Additional Usage Charges / MB Beyond free download / upload limit (Rs.)	0.80	0.80	0.80	0.70	0.50	0.50	0.50	0.50	0.50	0.50	0.50	0.50	0.40	
Free E-mail IDs/ Space (Per E-mail ID)	1/5 MB	1/5 MB	1/5 MB	1/5 MB	2/5 MB	4 / 5 MB	4/5 MB	2/5 MB	2/5 MB	4/5 MB	4/5 MB	4/5 MB	4/5 MB	
Static IP Address (On request)	Not Available	Not Available	Not Available	Not Available	One	One	One	One	One	One	One	One	One	
Web hosting space (On request)	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	5 MB	5 MB	5 MB	5 MB	5 MB	5 MB	
Domain Name (On request)	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	One	One	One	One	One	One	
Security Deposit (Refundable)	1 Month	1 Month	1 Month	1 Month	1 Month	1 Month	1 Month	1 Month	1 Month	1 Month	1 Month	1 Month	Rs.5000	
Telephone Fixed Monthly Charge (Rs.)@	NIL													
Free Calls	175													
MCU Charges/Pulse	1.00													
Minimum Hire Period	One month	One month	One month	One month	One month	One month	One month	One month	One month	One month	One month	One month	One month	

INITIAL AND OTHER CHARGES	
Installation Charges	
1. Modem on fixed monthly charge basis	Rs 250 (In case of modem from BSNL)
2. Modem on one time purchase basis	Nil
Modem Charges	
1. Modem Sale Price (One time) OR	Rs. 1200 (Type-I), Rs. 1800 (Type-II), Rs. 1200 (Type-III), Rs. 1800 (Type-IV)
2. Alternate to Purchase of Modem	
(a) Fixed Monthly Charge	Rs. 60 (Type-I), Rs. 90 (Type-II), Rs. 60 (Type-III), Rs. 90 (Type-IV)
(b) Security Deposit (Refundable)	Rs 500
Shifting Charges	Nil
Change of Plan Charges	Nil

- Fixed Monthly Charges and usage charges will be billed in arrears.
- Start up plan can be applied by both Home/Business users.

Committed period for free modem

Home Plan		Business Plan	
Plan	Committed Period	Plan	Committed Period*
Home 1800	12 months	Business 1200	18 months
Home 3300	6 months	Business 3000	9 months
		Business 5000	6 months
		Business 9000	3 months

* Advance fixed monthly charges at the rate applicable for the plan would be charged for the committed period.

(Top portion to be retained by the customer)

New Broadband Home Plans

Sl	Particulars	Home Flex 350	Home Combo 299	Home Combo 199
1	Bandwidth	256 Kbps	256 Kbps	256 Kbps
2	SU/ MU	SU	SU	SU
3	BB Fixed Monthly Charges(FMC) (Rs.)	350	299	199
4	Land line Fixed monthly charges (FMC) (Rs.)	As per existing plan		
5	Download/ Upload Limit	1.8 GB	1 GB	250 MB
6	Free Calls	As per existing plan	Nil	Nil
7	Call charges per MCU	plan	Rs.1.00	Rs.1.20
8	Broadband usage charges / MB beyond free download / upload limit (Rs.)	0.80	0.90	0.90
9	Night Unlimited	NA	NA	NA
10	Maximum Usage Charges for Broadband inclusive of FMC (Rs.)	1500	NA	NA
11	Security Deposit	1 month Charges	1 month Charges	1 month Charges

Service Tax Extra.

conditions apply

BSNL BROADBAND INTERNET SERVICE TERMS AND CONDITIONS

Applicants are requested to read the following terms and conditions before signing the application for Broadband Services.

GENERAL:

- Subject to the acceptance of the application and technical feasibility. BSNL will endeavour to provide the Broadband Service as soon as possible.
- A Demand note will be issued to the customer for depositing the charges payable as per the tariff plan selected for enabling the customer to pay the same before commencement of service.
- The contract with BSNL for provision of Broadband Service will be for a minimum period from the date of commencement (depending upon the plan chosen) in accordance with the tariff plan opted.
- The data rates shown as down stream or upstream are applicable only to last mile. However, BSNL shall not be responsible for lesser download or upload data rates caused by the accessed website status or the international gateway or the media.
- Customers are free to choose their own Modem from out of type approved models (refer BSNL portal www.bsnl.co.in) for details.
- All IP addresses assigned will be dynamic. Static IP address shall be given for business 3000 plan onwards.
- The Broadband connection will be withdrawn in case the customer surrenders BSNL telephone line.
- Shifting of Broadband connection is subject to the technical feasibility and would be done FREE.
- The subscriber is required to fully comply with the provisions of the Indian Telegraph Act 1885, Indian Telegraph Rules and the information Technology Act 2000 made there under and any amendments or replacements made thereto from time to time.

OTHER CONDITIONS:

Billing for the service will be included in the normal b-fone bill. The billing cycle shall be same as b-fone billing cycle etc.

RIGHT TO TERMINATE SERVICE:

- BSNL reserves the right to disconnect the service to any customer in case there is sufficient evidence of the customer intentionally or unintentionally using the service in a manner which would adversely impact BSNL or BSNL's Network.
- The customer shall be responsible for using the service only for Legal and appropriate purposes.
- BSNL reserves the right to terminate the services in the event of non-payment of bills issued by BSNL in accordance with the tariff plans opted by the customer and the extent of usage or any default on the part of customers.

DISCLAIMER:

- BSNL will exercise all reasonable care in providing its services, but it is not responsible for interruption in service due to power failures, equipment malfunctions, or acts of natural calamity.
- BSNL is not responsible for subscriber's computer hardware and software or areas of the Internet not under its control. BSNL does not warrant privacy, security, or efficiency of the Internet.
- BSNL is not responsible for actions taken by its customers or others as a result of its services.
- BSNL is not responsible for material any person (including household members of the subscriber) may receive or transmit via the Internet, or for anything bought or sold via the Internet, or for any other result of an action taken by anyone using its service.